Exam Code: 217604 Subject Code: 5631

M.Com. - 4th Semester (2721)

Paper: MC-401 International Accounting

Time allowed: 2 hrs.

Max. Marks: 100

Note: There are EIGHT questions of equal marks. Candidates are required to attempt any FOUR questions.

Section-A

- Q.1 Explain the various dissimilarities in international financial reporting.
- Q.2 Briefly explain the reporting problems of multinational companies.

Section-B

- Q.3 Define the international accounting and examine its scope.
- Q.4 Briefly explain the major issues in analyzing the foreign financial statements.

Section-C

- Q.5 Discuss the international transfer pricing methods and regulations.
- Q.6 Write detailed note on convergence of international accounting practices.

Section-D

- Q.7 Discuss the provisions related to taxation of foreign source of income and double taxation.
- Q.8 Discuss problems experienced by multinational corporations in planning and controlling their operations in the global environment.

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- 6. Discuss in detail various provisions of Information Technology Act, 2000.
- 7. "The way of doing business has completely changed from past two decades". In the light of above statement discuss various trends that have emerged in the E-Business.
- 8. (A) What are the various strategies of E-business?
 - (B) Differentiate between the term e-CRM and e-SCM

Exam. Code: 217604 Subject Code: 5632

M.Com. 4th Semester E-COMMERCE

Paper: MC-402

Time Allowed—2 Hours] [Maximum Marks—100

Note:—There are **Eight** questions of equal marks.

Candidates are required to attempt any **Four**questions.

- 1. Define the term E-Commerce. Discuss in detail the goals and functions of e-commerce in detail.
- 2. Discuss various E-Business Models in detail.

 Differentiate between B2B and B2C model.
- 3. (A) Discuss various tools that are made to promote websites.
 - (B) Write a detailed note on Risk management options for e-payment systems.
- 4. (A) Discuss in detail how e-commerce system can be developed and deployed.
 - (B) Write a detailed note on E-payment system with its advantages.
- 5. What are the various issues involved in the security of both Clients and Service Providers?

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Exam Code: 217604

Subject Code: 5642

M.Com. - 4th Semester (2721)

Paper: Group-D MC-451 Advertising and Sales Management
Time allowed: 2 hrs.

Max. Marks: 100

Note: There are EIGHT questions of equal marks. Candidates are required to attempt any FOUR questions.

SECTION- A

- 1. Discuss in detail nature, scope and functions of Advertising.
- 2 Write short notes on the following
 - (a) Hierarchy of Effect Model
 - (b) AIDA Model

SECTION-B

- 3 What is segmentation? Discuss in detail different types of segmentation for advertising.
- 4 Discuss the economic effects and legal aspects of aspects of advertising with examples.

SECTION- C

- 5 'The success of the advertisement campaign depends on proper selection of media' Discuss the statement.
- 6 What are the social and cultural consequences of advertising?

SECTION- D

- 7 Discuss in detail nature and scope of sales management.
- 8 What are the objectives and types of sales quotas?

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Exam. Code : 217604 Subject Code : 5643

M.Com. 4th Semester BRAND AND DISTRIBUTION MANAGEMENT Group -D

Paper : MC-452

Time Allowed—2 Hours] [Maximum Marks—100

Note:—There are **Eight** questions of equal marks.

Candidates are required to attempt any **Four** questions.

- 1. What is meant by brand loyalty? Discuss the strategic value of brand loyalty.
- 2. Define brand positioning. Describe the ways of identifying and establishing brand positioning.
- 3. Discuss briefly the concept of brand hierarchy and brand extension.
- 4. What are the various methods of measuring sources of brand equity ?
- 5. Explain various types of retail locations.
- 6. Write a detailed note on planning merchandise assortments.
- 7. What is the importance of store design? Explain the concept of exterior store design and interior store design.
- 8. Describe the concept of customer service as part of retail strategy.

Exam. Code : 217604 Subject Code : 5643

M.Com. 4th Semester BRAND AND DISTRIBUTION MANAGEMENT Group -D

Paper : MC-452

Time Allowed—2 Hours] [Maximum Marks—100

Note :—There are **Eight** questions of equal marks.

Candidates are required to attempt any **Four** questions.

- 1. What is meant by brand loyalty? Discuss the strategic value of brand loyalty.
- 2. Define brand positioning. Describe the ways of identifying and establishing brand positioning.
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- 5. Highlight the critical importance of service employees. How can service organizations hire the right kind of employees and develop them to deliver service quality?
- 6. What are the common issues involving intermediaries? Also, explain key intermediaries for service delivery.
- 7. Describe the various methods for pricing of services.
- 8. Elaborate the Gaps Model of Service Quality.

Exam. Code: 217604 Subject Code: 5644

M.Com. 4th Semester

SERVICES MARKETING

Group -D

Paper : MC-453

Time Allowed—2 Hours] [Maximum Marks—100

Note:—There are **Eight** questions of equal marks.

Candidates are required to attempt any **Four** questions.

- 1. What are the various factors that influence customer expectation of services ?
- 2. Describe the elements of effective services marketing program.
- 3. Why it is difficult to design services? Discuss briefly the stages in new service development.
- Explain how customers respond to service failures.
 Also, discuss why some customers complain and some do not complain.